## Welcome to **SUNRISE Workshop 9**





## Role of society in CCAM Safety Validation

Julie Castermans and Ainhoa Arrieta - ERTICO
Stefan de Vries - IDIADA
Jason Zhang - Warwick University



#### Welcome



#### Workshop details

Timeframe 13 January from 15:00 to 16:45 CET

Today's subject Role of society in CCAM Safety Validation

Goal Explore societal expectations and discuss strategies for building trust in CCAM

systems

#### **Workshop team**



#### Agenda



15:00 Welcome & SUNRISE project introduction [by JC & SV] 15:10 SUNRISE Safety Assurance Framework [by JZ] 15:20 Questions from audience SINFONICA presentation [by GC] 15:25 15:35 OPTIPEX presentation [by JK] 15:45 Questions from audience Questions and open discussion with panelists and audience [by JC & AA] 15:50 16:40 Closing remarks [by SV] 16:45 Workshop close



## SUNRISE project introduction

13 January 2025 Stefan de Vries - IDIADA



#### **SUNRISE** Animated video





### Main goal



Develop and provide a harmonized and scalable **CCAM\* Safety Assurance Framework** that fulfils the needs of different automotive stakeholders, for a continuously evolving number of use cases and scenarios.



#### **SUNRISE**

Safety assUraNce fRamework for connected and automated mobility SystEms

#### **Key facts**

Run time Sep 2022 – Aug 2025

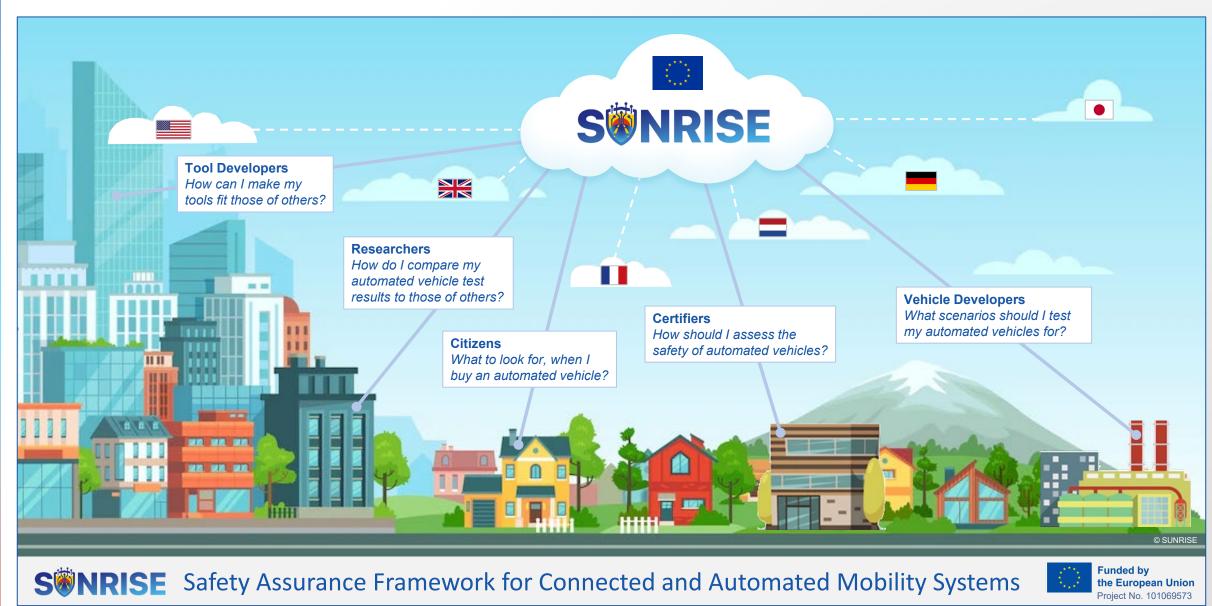
Budget 13.455.866,25 €

#### **Key one-liner**

"The decade long debate in scenario-based assessment, converges into a common basis."

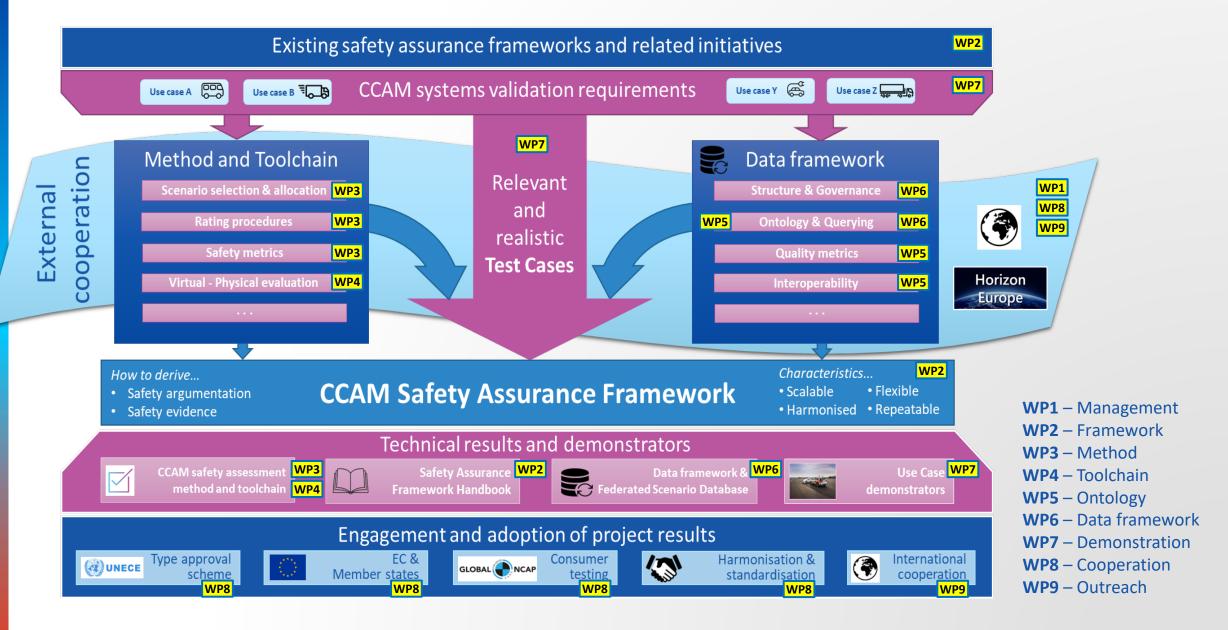
#### Vision





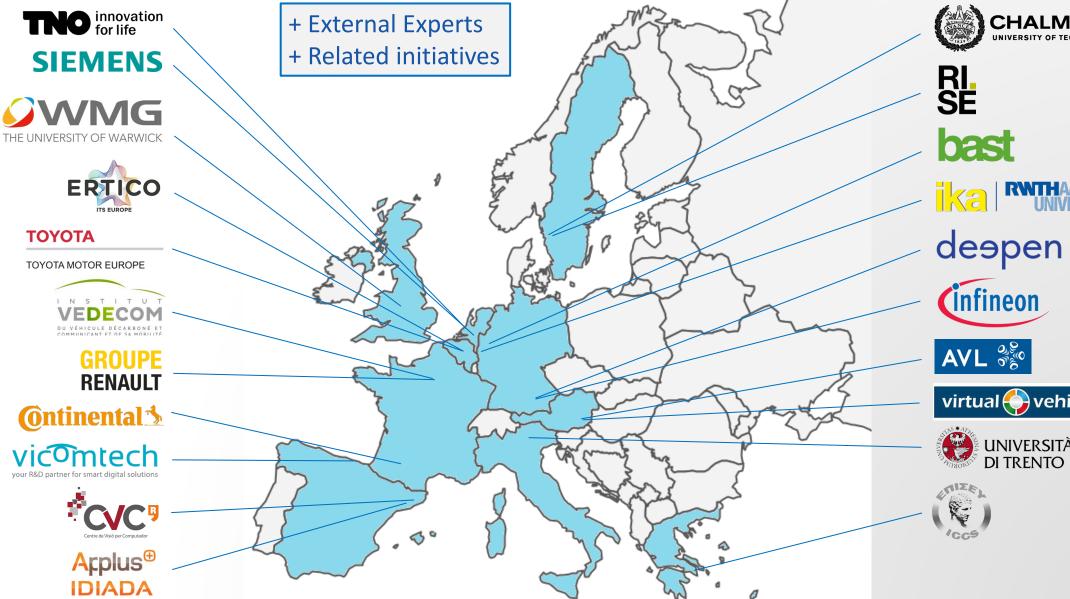
### Workplan





#### **Partners**













#### **Partners**





## Team



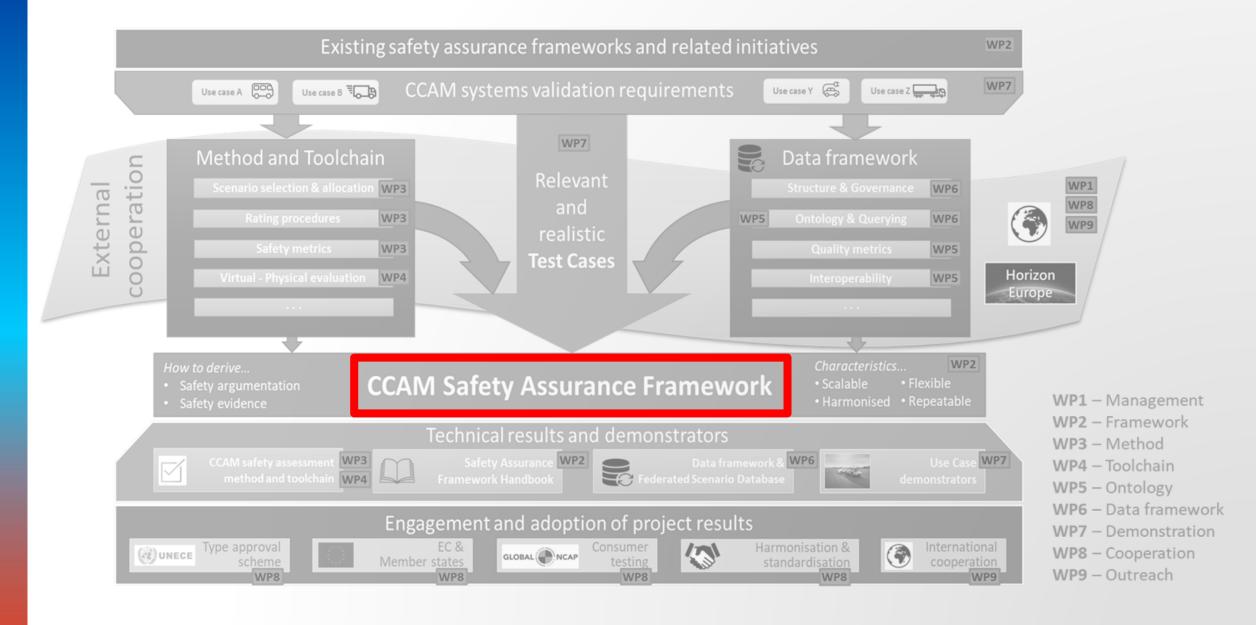




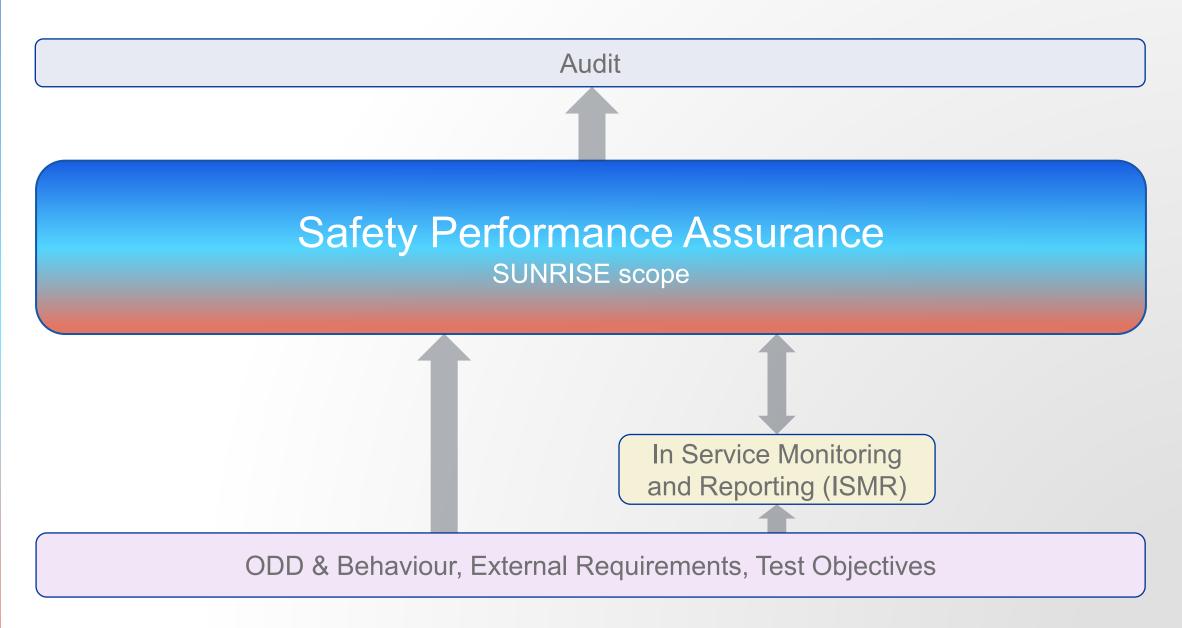
13 January 2025 Jason Zhang - Warwick University



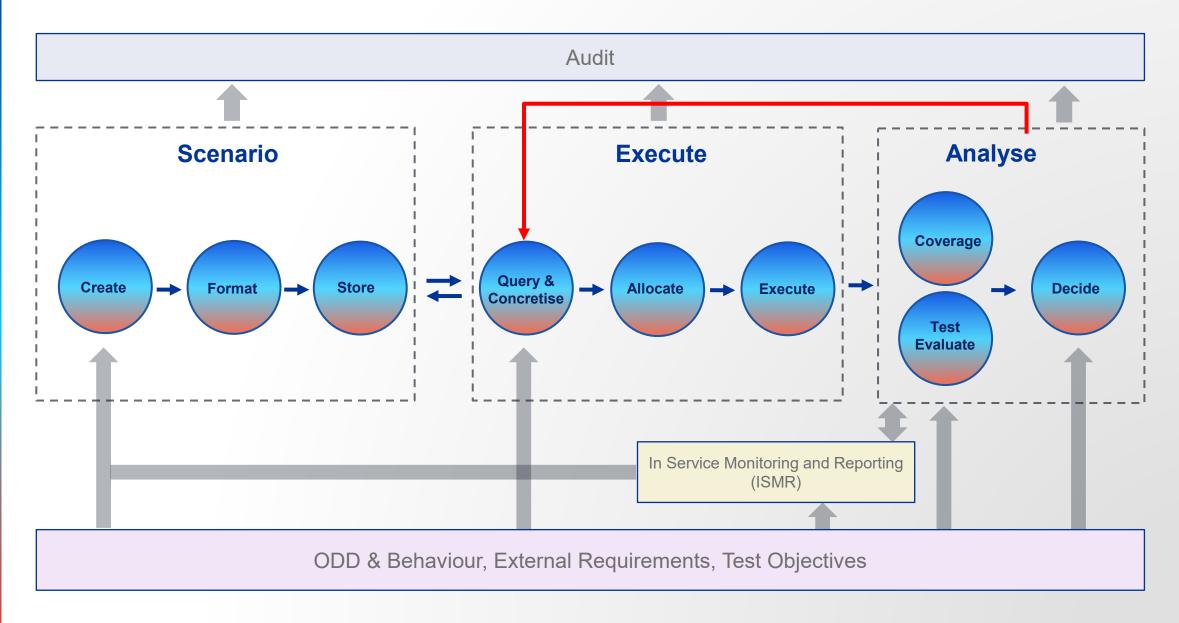














### Questions from audience

13 January 2025 Stefan de Vries - Applus IDIADA Jason Zhang - Warwick University





13/01/2025



## **SINFONICA**

Giacomo Cantini ICOOR / UNIMORE



#### **SINFONICA** at a Glance

> SINFONICA: Social Innovation to FOster inclusive cooperative, Connected and Automated Mobility

➤ Call identifier: HORIZON-CL5-2021-D6-01

> **Topic:** HORIZON-CL5-2021-D6-01-05 (Area B)

➤ Time frame: 2022 – 2025

 $\triangleright$  **Partners**: 13 + 1 (7 countries)

**> Budget**: 3 759 723,75 €

➤ SINFONICA Goal: to develop functional, efficient, and innovative strategies, methods and tools to engage CCAM users, providers and other stakeholders to collect, understand and structure in a manageable and exploitable way their needs, desires, and concerns related to CCAM.







### Interviews, Focus Groups, Workshops and Survey

MIGRANTS

PEOPLE WITH
PHYSICAL
DISABILITIES



70 Interviews 9 focus group, 3 workshop



70 Interviews 9 focus group, 3 workshop



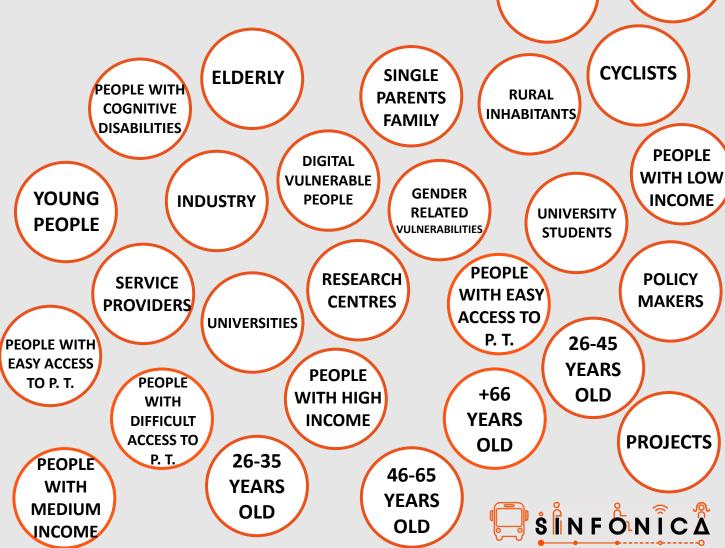
70 Interviews 9 focus group, 3 workshop



80 Interviews 9 focus group, 3 workshop



290 Interviews, 36 Focus Groups, 12 workshops + 4900 answers (European survey)



**DRAFT** 

# Recommendations (focus on safety and security)

**DRAFT** 



The role and necessity of on-board staff should be defined, considering communication needs with remote operators  $\rightarrow$  Pick your strategy and communicate it. You can also try different strategies within the same pilot!



Driver presence, training, and role must be specified for vehicles with driving positions, including rules on attending to passengers while in motion  $\rightarrow$  Once again: communicate!



CCTV should monitor passenger safety and security, with alerts for disruptive behavior  $\rightarrow$  Explain what you are doing, why it is useful, how the data will be used...



**DRAFT** 

# Recommendations (focus on safety and security)

**DRAFT** 



Trust in CCAM technology is deeply tied to perceptions of safety, with stakeholders stressing that automated systems must be perceived as safe for users to accept them.



Participants expressed concerns about the lack of a human driver to respond to emergencies in fully automated transport: Stakeholders across all cities advocated for the continued presence of human assistance to maintain user comfort and safety, particularly in emergency situations.



"If something happens when a bus drives autonomously, it will take a long time before someone is there, and there is only camera surveillance."



**DRAFT** 

# Recommendations (focus on safety and security)

**DRAFT** 



Concerns were raised about the level of surveillance in automated systems, with a particular focus on ensuring privacy while maintaining security.



Stakeholders consistently requested clear safety features, such as panic buttons and the ability to access human support in emergencies (clear protocols for emergency situations are needed).



Safety was a top priority, encompassing both physical and social security. Participants valued environments that are clean and not overcrowded, with concerns heightened during evening hours or in remote areas.



## Next steps with the SINFONICA project

Workshop
on strategies to
develop, test,
deploy, operate,
and evaluate
CCAM

February 2025

Workshop on how to use the SINFONICA simulation framework

**March 2025** 

Workshop about the SINFONICA results and the SINFONICA tool

May 2025



**TOOLS DEVELOPMENT** 



**GUIDELINES AND RECOMMENDATIONS** 

WOULD YOU LIKE TO JOIN?
DO YOU HAVE AN IDEA TO HAVE A COMMON WORKSHOP WITHIN YOUR PROJECT?

Drop us an e-mail:

Giacomo.cantini@icoor.it





13/01/2024

Thanks for your attention!

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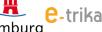




















# OptiPEx - Optimising passenger experience in public transport

Workshop on the Role of Society in CCAM Safety Validation

13<sup>th</sup> of January 2025

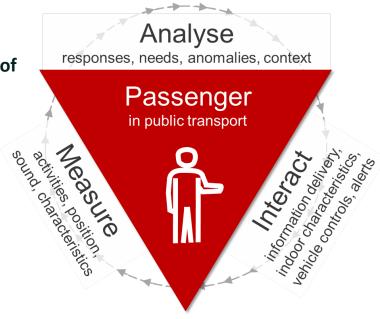
Johanna Kallio





#### What is the OptiPEx project about?

- + OptiPEx will **co-create ethical passenger-aware public transport service solutions with user groups and other stakeholders** to improve passenger experience, promote inclusiveness, and build public trust in CCAM systems
- + The service solutions will be built on advanced vehicle technologies that assess passenger experience in real-time and adjust the conditions to enhance the sense of comfort and safety of the passengers, as well as ease of travelling
- + The main expected results:
  - + Passenger perspectives and service concepts for the future autonomous public transport services
  - Privacy-preserving data analytics methods for continuous passenger experience assessment and situational awareness on-board, and when boarding/off-boarding
  - + **Advanced vehicle technologies** for data-driven optimisation of on-board passenger experience in accordance with privacy and security standards
- + The developed solutions will be demonstrated and validated with the target groups and other stakeholders in four living labs: three trams and one shuttle bus in Austria, Finland, Spain and Germany, respectively





#### **Co-creation for societal involvement**

- OptiPEx applies co-creation as a method to gather insights into passenger requirements (e.g., for assistance or vehicle control) and to
  explore policy implications, trade-offs and technical limitations
- By engaging diverse target passenger groups wheelchair users, passengers with large objects, individuals with limited mobility, tourists, and students – OptiPEx ensures that solutions are grounded in real-world needs
- + Approach to co-creation:
  - Phase 1: Participatory methods, including online surveys and focus group workshops, to identify diverse passenger needs and preferences
  - + **Phase 2:** Analysis of results to guide the development of service mock-ups that reflect passenger needs while addressing societal safety concerns
  - + **Phase 3**: Evaluation of mock-ups through online and on-site questionnaires, gathering feedback from passenger target groups and other stakeholders
  - + Phase 4: Refinement of service specifications and implementation of use cases
  - + **Phase 5:** Demonstration of use cases and final evaluation of social acceptability with passenger target groups and other stakeholders





#### Main findings from the OptiPEx focus group workshops

- + Main problems identified
  - + **Safety and security concerns:** Disruptive passenger behaviour, fear of accidents, and overcrowding
  - Need for inclusiveness and accessibility: Mobility-impaired passengers and those with large objects face difficulties when boarding/off-boarding, while visually impaired passengers have challenges with insufficient information
  - **Environmental concerns:** Poor air quality, noise, strong odours, and uncomfortable temperature variations
- Key observations to highlight
  - + **Consensus on accessibility**: All countries highlight the need for improved systems and infrastructure for mobility and visually impaired passengers
  - + **Occupancy information**: Occupancy indicators are widely favoured to enhance passenger distribution and comfort
  - + **Human oversight in automation:** Across all countries, participants agree on the importance of retaining some form of human presence or oversight in autonomous vehicles
  - + **Preference for multi-modal communication**: Combining acoustic, visual, and tactile methods to ensure inclusivity in public transport



